

# ANNUAL REPORT 2023



CARROLL COUNTY PUBLIC LIBRARY

∘ Infinite Possibilities

# **Message** from the Executive Director

Let us tell you a story about a library. This library began as many libraries begin, in a small town, by people who loved books, and who wanted to make a difference in their community. All these years later, Carroll County Public Library continues to grow, launching new programs, seeing renewed support for some of our long time events, and gaining greater understanding of the impact a library can have on the community it serves. More importantly than our growth, is the growth we see in you, our friends, and customers; the new skills you have acquired, the growing list of titles you read and want to discuss, and the experiences we have together. These are what make our organization a living part of this community.

As your public library, we want nothing more than to connect each person with the information they need and the stories that could impact their life. We believe that stories are not just for one person to read, but that they are meant to be shared. Whether it is through a book group, a team for Battle of the Books, a class in Exploration Commons, or just recommending a book to a friend, stories are what unite us. It has been a delight to be a part of your story and, through this Annual Report, to share our story with you. We are so glad you have been a part of our story.

Andrea Berstler

Executive Director
Carroll County Public Library



### **FY 2023 Statistics** at a Glance

#### Overview

Locations | 7
Mobile Service Vehicles | 3
Visits | 662,935
Information Questions Answered | 108,563
Personnel (Total FTE) | 159.74
County Population | 172,891
Total County Budget | \$700,746,206

Total CCPL Budget | \$12,079,561



#### **Circulation & Collection**

Card Holders | 91,397
Total Circulation | 2,961,510
 Adult | 1,047,688
 Children's | 1,089,469
Digital Media Circulation | 354,983
Materials Owned | 679,209
Interlibrary Loan & MARINA Transactions
Borrowed | 23,375
Lent | 12,679



Databases | 27 Public Computers | 114 Computer Sessions | 42,796 Average Computer Session | 57 minutes

WiFi Sessions | 66,839

Average WiFi Session | 188 minutes

### **Educational Activities**

Programs | 5,469 Program Attendance | 156,658 Average Attendance per Program | 29 Summer Reading Registrants | 8,661 Battle of the Books Students | 1,138

### **Additional Community Value**

Meeting Room Bookings | 125,446 Book Club Materials Requested | 2,359 Student Service Hours | 2,217 Total Volunteer Hours | 3,785 County Bill Transactions | 3,643



**Previous Page:** Our CCPL staff photo taken with a drone. Our staff at CCPL are vital to our success!

**Above (from top):** Staff demonstrating puppet shows at the Maryland Library Association conference; staff member demonstrating for a cooking class at Exploration Commons at 50 East; Alphabet Train Storytime fun!













**Above (from top left):** Star Wars Day at Mount Airy Branch; Chess Club at Finksburg Branch; Summer Reading Kickoff at Eldersburg Branch; no-sew caterpillars at North Carroll Branch; Paws to Read at Finksburg Branch; and Fun with Rapunzel at Taneytown Branch.

**Next Page (from top left):** Mr. Jon Live in Concert at Eldersburg Branch; Bubble program at Mount Airy Branch; Big Truck Night with Outreach; Lisa Scottoline author event; Making art at Taneytown Branch; Wooden Eggs for Spring at North Carroll Branch; Ira Marcks Battle of the Books author event; and storytelling through dance at Westminster Branch.































# EXPERATION COMMONS AT 50 EAST

### **Exploration Commons at 50 East (from top left):**

Cooking class; laser cut jewelry; make your own fireball; laser engraved barn quilts; Sharon Hafner Yingling won the Maryland Library Association Volunteer of the Year Award for her work raising money for EC50; One-year anniversary Maker Expo. The space presented 508 programs for 5,967 attendees. Explore more at explorationcommons.carr.org.















Battle of the Books: Battle of the Books 2023 had 192 teams and 1,138 students competing. We held our second Battle of the Books After Hours for adults with 77 teams and 339 adults competing.

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## **Mission and Core Purpose**

Join us to experience lifelong learning through impactful programs, resources, and services.

### **Core Values**

These core values guide CCPL's daily work and long range planning. In addition, these values exemplify the standards to which each of us continually strives:

We treat everyone equally and with respect
We meet each other with humor and kindness

We build community

We are risk-takers and leaders

We inspire curiosity

We embrace challenges and learn from mistakes

We use our Core Values to guide us in all areas of the work we perform. We have developed a Customer Service Statement to communicate how these values translate into service our customers can expect during every visit to the library and in each interaction with our staff.

### **CCPL Board of Trustees (2023)**

Garima Chaturvedi Leza Griffith Virginia Harrison Kendra Hart Joyce Muller Dave O'Callaghan Marcus Robinson

**Cover Photo:** *Corky Storytime at Taneytown Branch* 



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