Message from the Executive Director

Let us tell you a story about a library. This library began as many libraries begin, in a small town, by people who loved books, and who wanted to make a difference in their community. All these years later, Carroll County Public Library continues to grow, launching new programs, seeing renewed support for some of our long-time events, and gaining greater understanding of the impact a library can have on the community it serves. More importantly than our growth, is the growth we see in you, our friends, and customers; the new skills you have acquired, the growing list of titles you read and want to discuss, and the experiences we have together. These are what make our organization a living part of this community.

As your public library, we want nothing more than to connect each person with the information they need and the stories that could impact their life. We believe that stories are not just for one person to read, but that they are meant to be shared. Whether it is through a book group, a team for Battle of the Books, a class at Exploration Commons, or just recommending a book to a friend, stories are what unite us. It has been a delight to be a part of your story and, through this Annual Report, to share our story with you. We are so glad you have been a part of our story.

Andrea Berstler
Executive Director
Carroll County Public Library

FY 2023 Statistics at a Glance

Overview
Locations: 7
Mobile Service Vehicles: 3
Vicinity: 30
Information Questions Answered: 108,563
Personnel (Total FTE): 159.74
County Population: 172,891
Total County Budget: $700,746,206
Total CCPL Budget: $12,079,561

Circulation & Collection
Card Holders: 91,397
Total Circulation: 2,961,510
Adult: 1,047,688
Children's: 1,089,469
digital Media Circulation: 354,983
Materials Owned: 679,209
Interlibrary Loan (MARA): 1,700,106
Borrowed: 23,275
Returned: 12,579

Technology
Databases: 27
Public Computers: 114
Computer Sessions: 42,796
Average Computer Session: 57 minutes
WiFi Sessions: 66,839
Average WiFi Session: 188 minutes

Educational Activities
Programs: 5,469
Average Attendance per Program: 30
Battle of the Books Students: 1,318

Additional Community Values
Meeting Room Bookings: 1,355,446
Book Club Materials Requested: 2,159
Student Service Hours: 2,257
Total Volunteer Hours: 3,783
County Bill Transactions: 3,442

Previous Page: Our staff and photo taken with a drone. Our staff at CCPL are vital to our success!
Above (from top left): Star Wars Day at Mount Airy Branch; Chess Club at Finksburg Branch; Summer Reading Kickoff at Eldersburg Branch; no-sew caterpillars at North Carroll Branch; Paws to Read at Finksburg Branch; and Fun with Rapunzel at Taneytown Branch.
Next Page (from top left): Mr. Jon Live in Concert at Eldersburg Branch; Bubble program at Mount Airy Branch; Big Truck Night with Outreach; Lisa Scottoline author even; Making art at Taneytown Branch; Wooden Eggs for Spring at North Carroll Branch; Book Battle of the Books author event; and storytelling through dance at Westminster Branch.
Core Values

These core values guide CCPL’s daily work and long range planning. In addition, these values exemplify the standards to which each of us continually strives:

- We treat everyone equally and with respect
- We meet each other with humor and kindness
- We build community
- We are risk-takers and leaders
- We inspire curiosity
- We embrace challenges and learn from mistakes

We use our Core Values to guide us in all areas of the work we perform. We have developed a Customer Service Statement to communicate how these values translate into service our customers can expect during every visit to the library and in each interaction with our staff.

Mission and Core Purpose

Join us to experience lifelong learning through impactful programs, resources, and services.

CCPL Board of Trustees (2023)

Garima Chaturvedi
Leza Griffith
Virginia Harrison
Kendra Hart
Joyce Muller
Dave O’Callaghan
Marcus Robinson

Cover Photo: Corky Storytime at Taneytown Branch