Infinite Possibilities

Carroll County Public Library    ANNUAL REPORT 2019
We are proud to serve our community of readers.

CCPL is one of the busiest library systems in Maryland, based on circulation, visits, program attendance and Internet use per capita. We are thankful for the funding we receive from Carroll County Government and the State of Maryland, and our community and customers for their support.

In the past year, we:

- Introduced Carroll County to our humanoid programming robot, Pepper. Funded by a Library Services & Technology Act Grant from the Maryland State Library and Institute of Museum and Library Services.

- Held 9 Battle of the Books competitions with 1,567 students and 208 teams participating. Held two kickoff events with Battle of the Books authors Natalie Dias Lorenzi, Cammie McGovern, Hena Khan, and Ru Xu.

- Placed #1 in Maryland for circulation per capita and expanded our digital collections.

- Continued planning Exploration Commons at 50 East, the 14,000 sf hi-tech makerspace, professional teaching kitchen, and meeting spaces coming to the lower level of the Westminster Branch in the next year.

- Hosted bestselling authors Chris Bohjalian, Jamie Ford, Lisa Scottoline, Harlan Coben, Dave Barry, Judith Viorst, Jennifer McMahen, Jane Green, Dorothea Benton Frank, Elin Hilderbrand, Laura Lippman, Sandra Brown, CJ Box, Karen Abbott, Lisa Kleypas, Sarah MacLean, Eloisa James, Tracy Chevalier, Angie Kim, Max Brallier, W. Bruce Cameron, Lisa Jewell, Susannah Cahalan and Michael Connelly.

- Increased participation in the Summer Reading program to a five-year high of 9,982.

- Developed a first of its kind partnership as a NASA outpost.

### CCPL BOARD OF TRUSTEES

**FY 2019**

William Bates, Kathleen Campanella,
Leza Griffith, Joyce Muller, David Peloquin,
Cynthia Piazza, Karen Soisson

**BOARD OF CARROLL COUNTY COMMISSIONERS**

Eric Bouchat, Dennis Frazier, Ed Rothstein,
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We connect our community with welcoming spaces, innovative resources and services, and educational experiences for lifetime enrichment.
FISCAL YEAR 2019 AT A GLANCE

OVERVIEW
- 923,681 Visits
- 95,892 Cardholders
- 6 Branches + 3 Mobile Service Vehicles
- 139,215 Transactions
- $568,956,414 Total County Budget
- $10,820,721 CCPL Budget
- 167,656* County Population
- 164.75 FTE Employees

EDUCATIONAL ACTIVITIES
- 6,037 Number of Activities
- 168,632 Total Attendance
- 9,982 Summer Reading Participants
- 1,567 Battle of the Books Participants

TECHNOLOGY
- 112 Public Computers
- 150,717 Computer Sessions
- 93,933 WiFi Sessions
- 42 Average Computer Session (minutes)
- 111 Average WiFi Session (minutes)

CIRCULATION/COLLECTION
- $3.5 Million Circulation
- 21.15 (Est.) Circs per Capita
- 701,477 Items Owned
- 6,728 Student Service Hours
- 122,044 Carroll County Times Digital Archive Views

ADDITIONAL COMMUNITY VALUE
- 3,307 County Bill Transactions
- 2,379 Passports Processed
- 10,264 Meeting Room Reservations

OVERHEARD
Here’s what our customers are saying.

“Just a terrific group of professionals who give excellent service. Did a passport application without any wait of drama; much appreciated. Plus, I love being able to just come in and pick up my held books; it’s like having my own “personal shopper” for the books I want to read and listen to.”

-Alissa

“The children’s programming is fantastic, and my kids dearly love the librarians here. Actually, I’ll go ahead and admit, I really enjoy storytime, too!”

-Ashley

“Fantastic library I have been going here since I was a teenager and now I bring my kids and they always have such an amazing time. The staff is so helpful and kind. So many events for kids and adults, as well. We always have crazy fun every event we attend.”

-Jess
Clockwise, From Top — Bestselling author Chris Bohjalian, sounds of the season, nutrition literacy, yoga with Syeda, holiday wreaths, winter puppet show, Lions day of service, and messy masterpieces.
SPRING

Clockwise, From Top — Robotics coding in Exploration Point!, bestselling author Lisa Scottoline, Big Truck Night on the Storytime Express, author Harlan Coben with interviewer Ted Zaleski, Battle of the Books reading competition, Finksburg Branch’s 10th Anniversary, bestselling author and poet Judith Viorst, and Read with a Furry Friend.
SUMMER

**Clockwise, From Top —** Summer kickoff, Baby Rembrandts, Star Wars trivia, The National Aquarium Presents: Sharks, acrylic painting, designing spacecraft, Milkshake concert, bestselling author CJ Box, Reptile Smiles, Sparky the pig visit, the incomparable Dorothea Benton Frank, and Tracy Chevalier and Day for Book Lovers.
Clockwise, From Top — Author Michael Connelly, storytime at Taneytown Branch, Carroll County Beer Week Kickoff, meet a firefighter, Max Brallier, SCORE research challenge, Instant Pot cooking, the Bag Ladies create sleeping mats, and a pumpkin STEM activity.
FRONT COVER: Pepper, the humanoid programming robot, meets children at a special storytime. Pepper was funded by a Library Services & Technology Act Grant from the Maryland State Library and Institute of Museum and Library Services.

BACK COVER: Hena Khan, author of Amina’s Voice, poses with young readers at the Battle of the Books Author Kickoff.